

Box Limited NZBN 9429036916047 trading as Box Design.

This warranty applies to the letterboxes and accessories manufactured in New Zealand by Box Limited.

- Wall Mounted letterboxes
- Freestanding and pole-mounted letterboxes
- Multi-unit letterbox banks
- Associated accessories

The warranty term: Valid from the date of purchase: 12 months

This warranty does not cover:

- Incorrect installation or inadequate fixing.
- Impact damage, vandalism, misuse or neglect.
- Surface scratching or cosmetic damage after installation.
- General wear and tear.
- Corrosion caused by contact with incompatible metals.
- Failure to maintain and clean the product regularly.
- Unauthorised modification, repainting or structural alteration.
- Damage resulting from natural disasters including earthquake, flood, fire or extreme weather events.

If a defect covered by this warranty is substantiated the Manufacturer will, at its sole discretion:

- Repair the defective product; or
- Replace the defective product; or
- Refund the original purchase price of the defective product.

The Manufacturer's liability is strictly limited to the product itself and excludes:

- Installation or removal costs.
- Damage to surrounding materials or structures.
- Consequential, indirect or economic loss.

To make a warranty claim the purchaser must:

- Notify the Manufacturer in writing within 30 days of discovering the alleged defect.
- Provide proof of purchase.
- Provide photographs and a detailed description of the issue.
- Allow reasonable access for inspection if required.

Claims must be submitted to info@boxdesign.co.nz or in writing to Box Design, P.O Box 17597, Christchurch 8081.

This warranty is transferable to subsequent property owners provided:

- The product remains installed at its original location.
- Maintenance requirements have been met.
- No unauthorised alterations have been made.

This warranty is provided in addition to and does not limit rights available under:

- The Consumer Guarantees Act 1993.
- Any other applicable New Zealand legislation.

Where the Product is supplied for business purposes, the parties agree that the Consumer Guarantees Act 1993 is excluded to the extent permitted under the section 43 of that Act.

This warranty is governed by the laws of New Zealand.